



QUALITY AND ENVIRONMENTAL POLICY

The General Management defines the **Quality and Environment Policy** during management review meetings. This Policy is periodically reviewed and discussed in order to assess its application, evaluate the resources involved, and ensure its continued suitability over time.

In general, the Company is committed to:

- **Providing** the Organization with the means and resources necessary to develop products with high technological content, capable of accessing economically and technically rewarding markets
- **Carrying out** risk and opportunities analyses and monitor their improvement
- **Optimizing** production processes in line with operational needs
- **Achieving** maximum efficiency and reduction of waste, scrap, and rework
- **Involving** all suppliers to ensure their maximum collaboration and participation in the success of AIRAGA RUBINETTERIE S.p.A.
- **Complying** with international product approvals
- **Continuously** improving customer satisfaction
- **Continuously** improving the effectiveness of the Quality and Environmental Management System
- **Ensuring** compliance with all applicable environmental legislation
- **Optimizing** processes to reduce direct and indirect environmental impacts related to activities and products
- **Planning** and delivering appropriate training for personnel
- **Maintaining** compliance with ISO 9001 (Quality Management System) and ISO 14001 (Environmental Management System)
- **Promoting** effective communication at all company levels
- **Planning and implementing** fire risk prevention and containment actions to safeguard workers' health and safety
- **Continuously** improving environmental and energy performance, with the aim of preventing pollution
- **Ensuring** respect for human dignity and equal opportunities

The Policy outlined above is of a **general** nature and defines the Company's overall framework. Additional policies may be defined and detailed by Management from time to time, in accordance with organizational needs and the evolution of the market and technologies. These policies are communicated within the Organization through appropriate internal communication channels.

The Policy expressed by General Management requires each employee to operate in the interest of product quality by respecting assigned tasks and responsibilities, technical and commercial documentation, drawings and procedures, production processes, and applicable requirements.

To achieve the defined objectives, General Management provides all necessary resources, including suitable machinery and systems, appropriate facilities, measuring instruments, personnel training, and organizational support.

Gozzano, 26th January 2026

General Manager

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